



UNIVERSITY PARK CITY COUNCIL AGENDA MEMO

Meeting Date:
4/7/2026

Item Type:
Action Item

Subject: Consider approval of a contract with Via for paratransit service

Prepared By: Amanda Hartwick, Special Projects Coordinator

Background:

Earlier this year, City Council approved a resolution affirming the City's commitment to provide paratransit services to residents, should voters choose to withdraw from the Dallas Area Rapid Transit System (DART).

At the March 17 City Council meeting, staff presented an overview of alternative paratransit service providers and identified Via as the recommended option. Subsequently, staff has worked with Via to outline a service plan with the goal of ensuring continued access to reliable transportation for eligible riders if the City withdraws from DART. The proposed plan includes a fleet of five vehicles with operational hours of 5:00 a.m. to midnight, seven days a week to match DART's current service.

Via is a member of the 791 Purchasing Cooperative which has a contract for mobility solutions that the City can utilize to satisfy competitive bidding requirements. A copy of the contract will be provided prior to the Council meeting. The program includes one-time upfront launch costs of \$82,900, with total first-year expenses not to exceed \$1.06 million; however, the City is only obligated to pay for services actually provided.

Staff recommends that Council approve the contract with Via at the April 7 meeting to allow adequate time for coordination of an implementation strategy in advance of a potential early May launch post-election.

Fiscal Impact:

- Not Applicable
- Budget Amendment Required
- Proposed Revenue
- Proposed Expenditure

Funding Source:

Master Plan Goal:

Please check the associated Theme and provide the corresponding action item number.



| | Theme | Action Item(s) |
|-------------------------------------|---------------------------|-----------------------|
| <input type="checkbox"/> | Affirming Sense of Place | |
| <input checked="" type="checkbox"/> | Assuring Connectivity | |
| <input type="checkbox"/> | Innovative Governance | |
| <input type="checkbox"/> | Technological Integration | |
| <input type="checkbox"/> | Preparing for the Future | |
| <input type="checkbox"/> | Not Applicable | |

Recommendation:

Staff recommends City Council approve the contract with Via to provide paratransit service.

Committee Review (optional):

Attachments: