



AGENDA MEMO

7/2/2013 Agenda

TO: Honorable Mayor and City Council

FROM: Jim Criswell, Director of Information Services

SUBJECT: Consider Approval of a Proposal from Tyler Technologies for Purchase of the Brazos Electronic Citation Solution

BACKGROUND:

In July, 2010, the City implemented Tyler Technologies' Incode Court System to manage the citations processed by the Municipal Court, and in September of 2010, the Police Department implemented the Sungard OSSI Records Management System. Currently, citations are manually entered into OSSI records, and an electronic interface passes the citation information from OSSI to the Incode Court System.

To eliminate manual entry, create better accuracy, and expedite citation processing for both moving violations and parking tickets, implementing the Brazos e-Citation Solution will provide a proven product to increase the efficiency of our operation. This system is widely used throughout the country, and in Texas, the system is active in over 170 cities, including Dallas, Southlake, Keller, Coppell, Frisco, and Plano.

Officer Al Rosales recently conducted an electronic ticket writing survey of seven cities in the Metroplex. Five of those cities use the Brazos solution, and it was highly recommended by all agencies.

The Tyler proposal includes software licensing for 15 Handhelds and 15 laptops in the squad cars, 10 Motorola MC75A Handhelds, 10 Zebra RW420 Bluetooth Printers, Language Translation, Implementation Services, and Training. The City will use 5 existing Motorola MC70 Handhelds for the parking ticket writers.

The web-based reporting engine and the web-based Citation Entry Screen (for entering paper tickets) will provide the City with a complete citation solution.

The proposal includes the Brazos Technology Hardware and Software for \$74,089, and the first year of annual maintenance for \$13,875 for a total of \$87,964.

RECOMMENDATION:

This purchase from Tyler Technologies Contract # 113011-TTI with the National Joint Powers Alliance (NJPA) cooperative purchasing association satisfies competitive bidding requirements.

Funding is available from the Court Technology Fund. This fund balance, currently \$88,174.99, is created via a \$4.00 per citation fee, and must be spent for Court related technology improvements. The state-mandated fee applies only to moving violations.

Staff recommends approval of the Brazos e-Citation Solution proposal from Tyler Technologies for \$87,964.