



AGENDA MEMO
12/4/2018 Agenda

TO: Honorable Mayor and City Council

FROM: Dale Harwell, Director of Information Services

SUBJECT: Approval of Payment to Superion for OSSI and OneSolution Software Maintenance for FY19

BACKGROUND:

City staff has used OSSI and OneSolution applications from Superion for the Police and Fire Departments for more than 15 years. Listed below are some of the OSSI modules used by Public Safety employees:

- Base Computer Aided Dispatch System
- Records Management System
- CAD Map Display
- CAD Automated Vehicle Locator
- Crime Analysis Module
- Asset Management Module
- Calls for Service Module
- Parking Ticket Administration Module
- Property and Evidence Module
- Racial Profiling Module
- Security Watch Module
- Animal Control Module
- Permit Module
- Mugshot Capture Station
- Mobile Field Reporting Module
- Mobile Computer Terminal Interface
- Integrated Messaging Switch
- Mobile Arrest Module
- Police to Citizen
- Electronic Ticket Writer Interface

On an annual basis, Superion invoices their clients to recover costs associated with software development, maintenance, and technical support.

The cost levied to the City of University Park for the period 12/01/2018 – 11/30/2019 is \$96,946.18 which is **12.2% less** than the previous year. The cost reduction resulted from an internal review of the licenses necessary for Police and Fire operations. In addition, the vendor froze the annual increase that is normally 5% more than the previous year. This was offered by the vendor as compensation for a clerical mistake that was made related to a proposal submitted in March 2018.

RECOMMENDATION:

Staff recommends the City Council approve payment for annual maintenance to Superion for OSSI and OneSolution software.