



AGENDA MEMO
11/19/2019 Agenda

TO: Honorable Mayor and City Council

FROM: Dale Harwell, Director of Information Services

SUBJECT: Approval of Payment to CentralSquare for OneSolution Software Maintenance for FY20

BACKGROUND:

City staff has used OneSolution applications from CentralSquare for Police and Fire Departments for more than 15 years. Listed below are some of the OneSolution modules used by Public Safety employees:

- Base Computer Aided Dispatch System
- Records Management System
- CAD Map Display
- CAD Automated Vehicle Locator
- Crime Analysis Module
- Asset Management Module
- Calls for Service Module
- Parking Ticket Administration Module
- Property and Evidence Module
- Racial Profiling Module
- Security Watch Module
- Animal Control Module
- Permit Module
- Mugshot Capture Station
- Mobile Field Reporting Module
- Mobile Computer Terminal Interface
- Integrated Messaging Switch
- Mobile Arrest Module
- Police to Citizen
- Electronic Ticket Writer Interface

On an annual basis, CentralSquare invoices their clients to recover costs associated with software development, maintenance, and technical support.

The cost levied to the City of University Park for the period 12/01/2019 – 11/30/2020 is \$109,432.21 which is **10% greater** than the previous year. In FY19, the vendor delayed the annual 5% increase as a result of a clerical error on their part. For FY20, the vendor has applied the FY19 increase plus the standard FY20 5% cost increase.

RECOMMENDATION:

Staff recommends the City Council approve payment for annual maintenance to CentralSquare for OneSolution software used by the Police and Fire Departments.