

## Utility Adjustment Comparison

### CARROLLTON

- Offering leak adjustment program
- Using consumption from 2020 to determine averaging for sewer rate
- Waiving all leak-related permit fees for 90 days

### COLLEYVILLE

- Offering leak adjustment case-by-case
- Removing February consumption from winter averaging
- Waiving building permit fees related to storm damage repairs

### GARLAND

- Offering leak adjustment based on previous Feb/March usage
- Offering “dripping faucet” rebate as requested
- Waiving building permit fees related to storm damage repairs

### HIGHLAND PARK

- Considering options for credits/adjustments – nothing has been finalized

### PLANO

- Offering leak adjustment program
- Implemented automatic dripping faucet credit to all residents (equiv. 2,000 gallons)
- Considering waiving building permit fees – no action taken yet

### RICHARDSON

- Offering leak adjustment program
- Implemented drip credit of \$15 for every customer
- Waiving building permit fees related to storm damage repairs
- Waiting to see actual consumption for Feb before making determination on winter averaging

### SOUTHLAKE

- Considering options for credits/adjustments – nothing has been finalized
- Waiving building permit fees related to storm damage repairs for 60 days

### THE COLONY

- Offering leak adjustment program
- Removing February consumption from winter averaging
- Waiving building permit fees related to storm damage repairs